

## The European Union

“The European Union is made up of 28 Member States who have decided to gradually link together their know-how, resources and destinies. Together, during a period of enlargement of 50 years, they have built a zone of stability, democracy and sustainable development whilst maintaining cultural diversity, tolerance and individual freedoms.

The European Union is committed to sharing its achievements and its values with countries and peoples beyond its borders”.

The European Commission is the EU's executive body.

## ERIN Specific Action

The European Reintegration Network (Specific Action) is a comprehensive returns and reintegration programme co-funded by the European Asylum, Migration and Integration Fund (AMIF) and by partner countries.

## ERIN Partner Countries

Austria, Australia, Belgium, Denmark, Finland, France, Germany, Greece, Italy, Luxembourg, Malta, Netherlands, Norway, Romania, Spain, Sweden, Switzerland, and United Kingdom.



co-funded by the Asylum, Migration and Integration Fund' and 'AMIF: Migration in Movement



AMIF: Migration in Movement



## Contact us

### Address (ACE):

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Opening Hours: Sunday to Thursday 08:30 to 17:30 (AFT)



IRARA are locally partnered in Afghanistan with the the Afghan Centre of Excellence (ACE).

The views expressed in this publication do not necessarily reflect the views of the European Commission.



**IRARA**  
International Returns and Reintegration Assistance

A project implemented by ERIN in cooperation with IRARA:  
International Returns & Reintegration Assistance

### **Are you eligible for our support?**

If you are a national of Afghanistan looking to return from an ERIN partner country, you may be eligible to benefit from the programme.

Eligible individuals can be both voluntary and non-voluntary of all ages and profiles.

### **How can you apply?**

You can apply to the programme either with the ERIN contact in one of the partner countries or after you return home at either the ACE offices in Kabul.

Your reintegration services are only activated after the approval of the ERIN partner country.

### **What is a Reintegration Package?**

As a Returnee under ERIN Specific Action programme you may be eligible for a number of Return and Reintegration services provided through IRARA.

The reintegration services are delivered in-kind (unless otherwise stated) and the amount available can vary depending on the country you are coming from, your profile and your needs.

### **Before your departure**

If your application has been accepted by the ERIN partner country prior to departure you can request information about your return and may be able to speak with one of our representatives to help us make the necessary arrangements for your arrival.

### **When you arrive**

Upon request before your departure we can provide you with the following services on arrival.

- Meet and greet at the airport
- Onward transportation assistance
- Temporary accommodation (max 5 days)
- Referrals to urgent medical care

### **Reintegration Services**

We will work with you to develop a reintegration plan that takes into account your situation and needs. The services that we can provide you include:

- Technical and Vocational Training
- Job Placement Assistance
- Business Start Up Assistance
- Education
- Medical Facilitation Assistance
- Bespoke Assistance (for vulnerable groups)

### **Changing needs**

We understand that your needs may change throughout the eligible period and with this in mind we will hold a number of meetings where we will review and adapt the package to ensure the best outcomes for you.

### **Who are we?**

**IRARA** is a non-profit organisation with a network of partners throughout the world with the mission of providing successful and lasting returns through the delivery of reintegration services.

**Afghanistan Centre for Excellence (ACE)**, is an Afghan owned training and employment services provider. Since its establishment in 2012, ACE trained approximately 7,000 Afghans including private sector employees, job seekers, government officials, returnees and small and medium sized business owners in various areas of their interest. ACE has also been instrumental in securing the employment of more than 2,500 job seekers around the country into substantive jobs.

### **What you can expect from us**

You should expect a high standard of service every time you deal with us. No matter who you speak to or how you contact us you can expect us to listen, treat you with respect, be polite, honest and helpful. For example, we will:

- Allocate you a dedicated point of contact
- Respond to e-mails promptly
- Respond to your phone calls promptly
- Arrive on-time for all face to face meetings
- Write letters and e-mails that are easy to read and understand
- Always give a name and contact details
- Provide an emergency contact



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